Google Recruitment 2023 – All India Jobs – Customer Care Agent Post

Hiring organization
Google

Job Location
India
Remote work from: India

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Date posted
August 18, 2023

Valid through
31.12.2023

APPLY NOW

Base Salary
USD 23,000 - USD 33,000

Qualifications
High school Diploma

Employment Type
Full-time

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Description

Google Recruitment 2023

The Customer Care Agent is responsible for providing excellent customer service to Google customers via phone, email, chat, and social media. This includes resolving customer issues, answering questions, and providing product and service information. The ideal candidate will have a strong customer service and problem-solving skills, as well as the ability to work independently and as part of a team.

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Google Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Work with other departments to resolve complex customer issues
- Maintain accurate records of customer interactions
- Stay up-to-date on Google products and services

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Google Careers

Skills:

- Strong customer service skills
- Excellent communication skills (verbal and written)
- Problem-solving skills
- Ability to work independently and as part of a team

- Ability to work under pressure
- Strong attention to detail
- Cultural sensitivity
- Ability to work flexible hours, including evenings and weekends

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Proficiency in Microsoft Office Suite
- Bilingual (English/Spanish) a plus
- Google Cloud Platform certification a plus

Important Links

Find the Link in [Apply Now](#) **Button**

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