

DBS Bank Recruitment 2023 – Bank Jobs – Call Center Representative Post

Hiring organization
DBS Bank

Job Location

India
Remote work from: IND

Date posted
August 29, 2023

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Valid through
31.12.2023

Base Salary

USD 22,000 - USD 25,000

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Qualifications

Graduate

Employment Type

Full-time

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Description

DBS Bank Recruitment 2023

The Call Center Representative is responsible for providing excellent customer service to DBS Bank customers via phone, email, and chat. This includes resolving customer inquiries and complaints, processing transactions, and providing information about products and services. The ideal candidate will have excellent communication and problem-solving skills, as well as the ability to work under pressure.

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DBS Bank Jobs Near Me

Responsibilities:

- Answer customer calls, emails, and chats in a timely and efficient manner
- Use a variety of resources to resolve customer inquiries and complaints
- Process transactions and provide information about products and services
- Escalate complex issues to the appropriate team members
- Maintain a high level of customer satisfaction

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DBS Bank Careers

Skills:

- Excellent communication skills, both verbal and written
- Strong problem-solving skills
- Ability to work under pressure
- Ability to multitask
- Proficient in Microsoft Office Suite

- Experience with customer service software

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Strong written and verbal communication skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Proficient in Microsoft Office Suite

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