DBS Bank Recruitement 2023 – Free Job Alert – Help Desk Worker Post

Hiring organization
DBS Bank

Job Location
India
Remote work from: IND

Date posted
August 25, 2023

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Valid through
31.12.2023

Base Salary
USD 25,000 - USD 27,000

APPLY NOW

Qualifications
Graduate

Employment Type
Full-time

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Description

DBS Bank Recruitment 2023

The Help Desk Worker is responsible for providing technical support to DBS Bank employees and customers. This includes troubleshooting software and hardware problems, resolving security incidents, and providing training on IT systems and applications. The Help Desk Worker must be able to work independently and as part of a team, and must have excellent communication and problem-solving skills.

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DBS Bank Jobs Near Me

Responsibilities:

- Provide technical support to DBS Bank employees and customers via phone, email, and chat
- Troubleshoot software and hardware problems
- Resolve security incidents
- Provide training on IT systems and applications
- Escalate complex issues to the appropriate level of support
- Maintain accurate records of all support requests
- Stay up-to-date on the latest IT trends and technologies

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DBS Bank Careers

Skills:

- Excellent communication skills, both verbal and written
- Strong problem-solving skills
- Ability to work independently and as part of a team

- Proficiency in Microsoft Office Suite
- Experience with a variety of IT systems and applications
- Knowledge of security best practices

Qualifications:

- Diploma or equivalent in IT or a related field
- 1-2 years of experience in a help desk or technical support role
- Excellent customer service skills

Important Links **Find the Link in [Apply Now](#) Button**

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