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Customer Support Engineer Job – All India Jobs – Bharatpe Job Change

Hiring organization
Bharatpe

Job Location

India
Remote work from: IND

Date posted
February 20, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 29

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Customer Support Engineer Job

BharatPe is revolutionizing the financial landscape in India by providing innovative and accessible financial solutions to millions of merchants and consumers. We are a passionate and driven team committed to making a positive impact on the lives of our customers.

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Bharatpe Careers

Responsibilities:

- Respond promptly and efficiently to customer inquiries via various channels (phone, email, chat).
- Diagnose and resolve technical issues related to our products and services.
- Escalate complex issues to the appropriate team and ensure timely resolution.
- Document customer interactions and maintain accurate records.
- Stay up-to-date on our products and services and industry trends.

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Bharatpe Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical abilities.
- Ability to work independently and as part of a team.
- Customer-centric approach with a focus on exceeding expectations.
- Proficiency in MS Office suite and other relevant software.

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