

## Customer Care Executive Job - Private Jobs - Bharatpe Latest Jobs

**Hiring organization**  
Bharatpe

### Job Location

India  
Remote work from: IND

**Date posted**  
January 20, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 14 - USD 29

APPLY NOW

### Qualifications

12th Passed

### Employment Type

Full-time

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### Description

## Customer Care Executive Job

As a Customer Care Executive at BharatPe, you'll be the first point of contact for our valued merchants, playing a crucial role in ensuring their success. You'll be responsible for providing exceptional customer service, troubleshooting technical issues, and guiding them through our diverse product offerings. Your dedication to building positive relationships and exceeding expectations will be instrumental in driving merchant satisfaction and loyalty.

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## Bharatpe Careers

### Responsibilities:

- **Resolve Merchant Queries:** Understand and address merchant inquiries related to BharatPe's products and services, including payments, loans, POS systems, and value-added services.
- **Provide Technical Support:** Troubleshoot technical issues with the BharatPe app, POS systems, and other related technologies.
- **Offer Proactive Guidance:** Educate merchants about BharatPe's latest offerings, recommend solutions tailored to their needs, and guide them towards maximizing the benefits of our platform.
- **Build Strong Relationships:** Foster positive and long-lasting relationships with merchants, actively listening to their concerns, and exceeding their expectations.
- **Maintain Accurate Documentation:** Document all interactions and resolutions, ensuring efficient recordkeeping and knowledge transfer.

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## Bharatpe Jobs Near Me

### Skills & Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust.
- Strong analytical and problem-solving skills to effectively diagnose and resolve technical issues.
- Proactive and customer-centric approach, with a passion for exceeding expectations.
- Ability to learn quickly and adapt to new technologies and processes.
- Excellent written and verbal communication skills.
- Fluency in Hindi and English is essential.

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