

Customer Care Associate Job - Private Jobs - Bharatpe Latest Job

Hiring organization
Bharatpe

Job Location

India
Remote work from: IND

Date posted
January 18, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 29

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Qualifications

12th Passed

Employment Type

Full-time

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Description

Customer Care Associate Job

BharatPe is a leading FinTech platform empowering millions of merchants across India with a suite of financial solutions. We're on a mission to democratize access to finance and unlock the true potential of small businesses. As a Customer Care Associate at BharatPe, you'll play a crucial role in supporting our merchants and ensuring their success.

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Bharatpe Careers

Responsibilities:

- **Be the Voice of BharatPe:** Answer merchant inquiries via phone, email, and chat, providing accurate and timely information about BharatPe products and services.
- **Become a Problem Solver:** Actively listen to merchant concerns, troubleshoot technical issues, and work collaboratively with internal teams to resolve problems efficiently.
- **Build Relationships:** Foster positive relationships with merchants, exceeding their expectations and building lasting trust.

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Skills:

- Excellent communication and interpersonal skills, with a knack for building rapport.

- Strong analytical and problem-solving abilities, with the ability to think critically and find solutions.
- Proficiency in written and verbal English, with the ability to communicate clearly and concisely.
- Adaptability and a willingness to learn new things quickly, as we constantly evolve our technologies and processes.

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