Colgate Recruitment 2023 – All India Jobs – Petroleum Engineer Post

Hiring organization
Colgate

Job Location
India
Remote work from: IND

Date posted
August 29, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary
USD 20,000 - USD 22,000

APPLY NOW

Qualifications
Graduate

Employment Type
Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Colgate Recruitment 2023

The Help Desk Technician is responsible for providing first-level technical support to Colgate employees and customers. This includes troubleshooting computer problems, resolving software issues, and providing training on IT systems. The Help Desk Technician must be able to work independently and as part of a team, and must have excellent communication and customer service skills.

(adsbygoogle = window.adsbygoogle || []).push({});

Colgate Jobs Near Me

Responsibilities:

- Provide first-level technical support to Colgate employees and customers via phone, email, and chat
- Troubleshoot computer problems, including hardware and software issues
- Resolve software issues, such as installing updates and fixing bugs
- Provide training on IT systems, such as Microsoft Office and Colgate's intranet
- Escalate unresolved issues to the next level of support
- Maintain accurate records of all support calls and tickets
- Work independently and as part of a team to meet customer expectations

(adsbygoogle = window.adsbygoogle || []).push({});

Colgate Careers

Skills:

- Strong technical skills, including troubleshooting, problem solving, and software installation

- Excellent communication and customer service skills
- Ability to work independently and as part of a team
- Excellent written and verbal communication skills
- Ability to work under pressure and meet deadlines
- Proficiency in Microsoft Office Suite
- Experience with Colgate's IT systems (a plus)

Qualifications:

- Associate's degree in Information Technology or a related field
- 1+ years of experience in a help desk or technical support role
- Strong customer service and communication skills
- Ability to work independently and as part of a team
- Proficiency in Microsoft Office Suite
- Experience with Colgate's IT systems (a plus)

Important Links **Find the Link in** [Apply Now](#) **Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});