



<https://jobroll.govhelp.in/job/capgemini-recruitment-2023-jobs-hiring-customer-officer-post/>

Capgemini Recruitment 2023 – Jobs Hiring – Customer Officer Post

Hiring organization
Capgemini

Job Location

India
Remote work from: India

Date posted
September 6, 2023

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Valid through
31.12.2023

Base Salary

USD 24,000 - USD 30,000

APPLY NOW

Qualifications

10th,12th,Graduate

Employment Type

Full-time

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Description

Capgemini Recruitment 2023

The Customer Officer (Fresher) is responsible for providing excellent customer service to Capgemini's clients. This includes tasks such as answering customer inquiries, resolving customer issues, and providing customer support. This is an entry-level position that offers the opportunity to learn about customer service and gain experience in a leading IT consulting firm.

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Capgemini Careers

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Resolve customer issues
- Provide customer support
- Escalate customer issues as needed
- Maintain customer satisfaction

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Capgemini Jobs Near Me

Skills:

- Strong communication skills

- Excellent listening skills
- Ability to remain calm under pressure
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite
- Knowledge of customer service best practices

Qualifications:

- Bachelor's degree in business administration, communication, or a related field
- Strong academic performance
- Demonstrated interest in customer service

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