Capgemini Recruitment 2023 – All India Jobs – Call Center Representative Post

Hiring organization
Capgemini

Job Location
India
Remote work from: India

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Date posted
August 11, 2023

Valid through
31.12.2023

APPLY NOW

Base Salary
USD 14,000 - USD 20,000

Qualifications
10th,12th,Graduate

Employment Type
Full-time

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Description

Capgemini Recruitment 2023

The Call Center Representative is responsible for providing excellent customer service to Capgemini's clients. This includes answering calls, resolving customer issues, and providing information and support. The ideal candidate will have a strong customer service background, excellent communication skills, and the ability to work independently and as part of a team.

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Capgemini Careers

Responsibilities:

- Answer customer calls in a timely and efficient manner
- Use a variety of tools and resources to resolve customer issues
- Provide information and support to customers
- Build relationships with customers and develop rapport
- Follow company policies and procedures
- Stay up-to-date on product knowledge
- Complete required training and development

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Capgemini Jobs Near Me

Skills:

- Excellent customer service skills
- Strong communication skills (verbal and written)
- Ability to work independently and as part of a team
- Ability to use a variety of tools and resources
- Ability to work under pressure
- Attention to detail
- Problem-solving skills

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Experience with call center software
- Strong written and verbal communication skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Attention to detail
- Problem-solving skills

Important Links

Find the Link in [Apply Now](#) Button

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