Bharatpe Recruitment 2024 - Fast Job Search - Customer Service Manager Post

Job Location

India

Remote work from: India

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Base Salary

USD 17,100 - USD 22,600

Qualifications

12th Passed

Employment Type

Full-time

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Description

Bharatpe Recruitment 2024

Bharatpe is seeking a customer-centric and experienced individual to join us as a Customer Service Manager. As a Customer Service Manager, you will play a pivotal role in leading and managing the customer service team, ensuring a seamless and positive experience for Bharatpe users. If you have a passion for customer service, excellent leadership skills, and the ability to drive a customer-focused culture, we invite you to be part of the Bharatpe family.

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Bharatpe Careers

Responsibilities:

- Lead and motivate the customer service team to achieve service excellence.
- Foster a positive and customer-centric culture within the team.
- · Provide guidance, coaching, and mentorship to team members.
- Establish and maintain quality standards for customer interactions.
- Conduct regular quality reviews and audits of customer service interactions.
- Implement corrective actions to address deviations from quality standards.

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Bharatpe Jobs Near Me

Skills:

- Proven experience in customer service management.
- Strong understanding of customer service best practices and standards.
- Ability to address and resolve complex customer issues.

Hiring organization

Bharatpe

Date posted

December 21, 2023

Valid through

31.03.2024

APPLY NOW

- Strong leadership and team management skills.
- Ability to inspire and motivate a diverse team.

Importancisions and problem solving abilities in Apply Now Button

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