

Bharatpe Recruitment 2023 - Jobs Near Me - Customer Support Post

Hiring organization
Bharatpe

Job Location

India
Remote work from: India

Date posted
December 23, 2023

Valid through
30.06.2024

Base Salary

USD 16,700 - USD 22,200

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Bharatpe Recruitment 2023

Bharatpe, a leading fintech company transforming digital payments for businesses, is looking for dedicated individuals to join our team as Customer Support Executives. As we continue to revolutionize financial services and empower small businesses across India, we are seeking professionals who are passionate about providing excellent customer support. Join Bharatpe and be part of a dynamic organization that values innovation, collaboration, and a commitment to customer satisfaction.

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Bharatpe Careers

Responsibilities:

- Respond to customer inquiries and provide assistance through various channels (phone, email, chat).
- Address customer concerns related to digital payments and transactions.
- Guide customers through troubleshooting steps and issue resolution.
- Investigate and resolve customer queries regarding transactions and account activities.
- Collaborate with internal teams to address complex issues.
- Ensure timely and accurate resolution of customer concerns.

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Bharatpe Jobs Near Me

Skills:

- Strong commitment to providing exceptional customer service.
- Ability to empathize with customers and address their needs effectively.
- Problem-solving skills to resolve customer concerns.
- Excellent written and verbal communication skills.
- Ability to communicate clearly and concisely with customers and internal teams.

Important Links [Active listening skills to understand customer inquiries and feedback](#) **Find the Link in [Apply Now](#) Button**

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