

Bharatpe Recruitment 2023-24 – Freshers Jobs – Customer Service Executive Post

Hiring organization
Bharatpe

Job Location

India
Remote work from: India

Date posted
December 28, 2023

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Valid through
31.08.2024

Base Salary

USD 16,800 - USD 22,300

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Bharatpe Recruitment 2023-24

BharatPe, synonymous with empowering millions of micro, small, and medium enterprises (MSMEs), is on the lookout for passionate and customer-centric individuals to join our dynamic team as Customer Service Executives. In this pivotal role, you'll be the friendly voice and helping hand, resolving queries, exceeding expectations, and ensuring businesses thrive with BharatPe by their side.

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Bharatpe Careers

Responsibilities:

- Answer customer inquiries across various channels (phone, email, chat) with courtesy and empathy.
- Resolve customer issues efficiently, exceeding expectations and building lasting relationships.
- Provide accurate and detailed information about BharatPe's products and services.
- Gather customer feedback and identify areas for improvement in the customer experience.
- Maintain accurate records and document customer interactions effectively.
- Proactively identify and address potential issues, offering solutions and exceeding expectations.

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Bharatpe Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to actively listen, build rapport, and convey information clearly.
- Strong problem-solving and analytical skills, with a focus on finding solutions and exceeding expectations.
- Patience, empathy, and a genuine desire to help others.
- Proficiency in computers and customer relationship management (CRM) systems.
- Graduation in any discipline, with strong written and verbal communication skills.

Important Links Freshers with a positive attitude and a willingness to learn are welcome! **Find the Link in [Apply Now](#) Button**

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