

Amazon Recruitment 2024 - Job Search - Customer Support Engineer Post

Hiring organization
Amazon

Job Location

India
Remote work from: India

Date posted
January 4, 2024

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Valid through
31.08.2024

Base Salary

USD 15,400 - USD 20,900

APPLY NOW

Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Amazon Recruitment 2024

Join Amazon's dynamic Customer Support team and be the voice that makes a difference for millions. In this role, you'll be the lifeline for Amazon's diverse customer base, providing exceptional support across a variety of channels and products.

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Amazon Careers

Responsibilities:

- Provide prompt and accurate support to customers via phone, email, chat, and social media.
- Identify the root cause of customer issues and implement effective resolutions.
- Proactively research and learn about new Amazon products and features to stay ahead of the curve.
- Collaborate with internal teams to escalate complex issues and ensure seamless resolution.
- Contribute to improving Amazon's support processes and documentation for future excellence.

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Amazon Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build

rapport and trust quickly.

- Strong analytical and problem-solving skills with a knack for deconstructing complex issues.
- Proficiency in written and verbal communication, with a clear and concise approach.
- Ability to manage multiple priorities and thrive in a fast-paced environment.

Important Links **Find the Link in [Apply Now](#) Button**

Customer-centric mindset with a passion for exceeding expectations

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