

## Amazon Recruitment 2023-24 – Job Vacancy – Customer Support Engineer Post

**Hiring organization**  
Amazon

### Job Location

India  
Remote work from: India

**Date posted**  
December 28, 2023

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**Valid through**  
31.08.2024

### Base Salary

USD 15,400 - USD 20,900

APPLY NOW

### Qualifications

12th Passed & Graduate

### Employment Type

Full-time

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### Description

## Amazon Recruitment 2023-24

Amazon, a global leader in e-commerce and technology, is seeking highly skilled and customer-focused individuals to join our team as Customer Support Engineers. If you are passionate about technology, enjoy solving complex problems, and thrive in a customer-centric environment, this is a great opportunity to contribute to the success of one of the world's most innovative companies.

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## Amazon Careers

### Responsibilities:

- Provide exceptional technical support to Amazon customers, addressing inquiries and resolving issues related to Amazon products and services.
- Diagnose and troubleshoot technical issues, guiding customers through step-by-step solutions.
- Collaborate with cross-functional teams to escalate and resolve complex technical problems.
- Engage with customers in a friendly and professional manner, ensuring a positive customer experience.
- Communicate technical information clearly and effectively to customers with varying levels of technical expertise.
- Build and maintain strong customer relationships by demonstrating empathy and understanding.

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## Amazon Jobs Near Me

**Skills:**

- Strong technical acumen with a background in computer science, information technology, or related fields.
- Familiarity with operating systems, networking, and troubleshooting methodologies.
- Ability to quickly learn and adapt to new technologies.
- Strong customer service orientation with a focus on exceeding customer expectations.
- Patience and empathy to handle customer inquiries and provide effective solutions.

**Important Links** Ability to work in a fast-paced and dynamic customer support environment. **Find the Link in [Apply Now](#) Button**

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