Amazon Jobs Part Time/ Customer Support – Amazon Work From Home

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 29

Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

As a Customer Support Associate at Amazon, you will be the frontline hero for our valued customers, providing exceptional service and support across various channels. You will be the voice of Amazon, fostering trust and building positive relationships while troubleshooting issues, answering questions, and resolving concerns with empathy and efficiency.

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Amazon Careers

Responsibilities:

- Provide prompt and accurate support to customers via phone, email, chat, and social media.
- Actively listen to understand customer needs and concerns, and identify the best course of action to resolve their issues.
- Research and provide accurate information on Amazon products, services, policies, and procedures.
- Proactively offer solutions and recommendations to enhance the customer experience.
- Follow established protocols and escalate complex issues when necessary.
- Document interactions accurately and efficiently to ensure smooth handoffs and future reference.
- Contribute to a positive and supportive team environment.

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Amazon

Date posted

February 7, 2024

Valid through 31.08.2024

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Amazon Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Active listening and problem-solving abilities.
- Ability to learn quickly and adapt to new information and processes.
- Strong customer service focus with a commitment to exceeding expectations.
- Proficiency in using computers and various software applications.
- · Time management and organizational skills.
- Ability to work independently and as part of a team.

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