

Amazon Jobs Part Time/ Customer Service Executive – Amazon Private Jobs

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
February 23, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 29

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Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

As a Customer Service Executive at Amazon, you will be the frontline hero, the friendly voice, and the trusted advisor for our millions of valued customers. You'll play a critical role in ensuring a seamless and delightful experience for every interaction, from answering inquiries to resolving issues and offering proactive support. You'll be empowered to use your initiative, problem-solving skills, and genuine empathy to build trust and loyalty, leaving a lasting positive impression on every customer you interact with.

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Amazon Careers

Responsibilities:

- Provide exceptional customer service via phone, email, chat, and social media, resolving inquiries promptly and efficiently.
- Understand and follow Amazon's policies and procedures, applying them consistently and fairly.
- Research and identify solutions to customer issues, proactively offering support and exceeding expectations.
- Build rapport with customers, fostering trust and understanding through clear communication and active listening.
- Document interactions accurately and efficiently, maintaining detailed records for future reference.
- Contribute to a positive and collaborative team environment, sharing knowledge and supporting colleagues.

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Amazon Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and de-escalate situations.
- Strong problem-solving and analytical skills, with the ability to identify root causes and find effective solutions.
- Customer-centric mindset, with a passion for exceeding expectations and delivering exceptional service.
- Proficient in using computers and various software applications, including Amazon's internal systems.
- Ability to work independently and as part of a team, effectively managing time and priorities.

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