Amazon Jobs Part Time/ Customer Service – Amazon Work From Home

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 29

Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

We are seeking a passionate and customer-centric individual to join our growing Customer Service team. In this role, you will be the first point of contact for our customers, providing them with exceptional support and resolving their inquiries promptly and efficiently. You will be responsible for building trust and rapport with customers, understanding their needs, and exceeding their expectations.

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Amazon Careers

Responsibilities:

- Respond to customer inquiries via phone, email, and chat, ensuring timely and accurate resolution.
- Research and investigate customer issues, providing clear and concise explanations and solutions.
- Proactively identify and address customer concerns, offering helpful suggestions and exceeding expectations.
- Uphold Amazon's high standards for customer service, adhering to company policies and procedures.
- Contribute to a positive and supportive team environment, collaborating with colleagues to ensure efficient service delivery.

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Hiring organization

Amazon

Date posted

February 5, 2024

Valid through

31.08.2024

APPLY NOW



Amazon Jobs Near Me

Skills:

- · Excellent communication and interpersonal skills, with the ability to build rapport and listen actively.
- Strong problem-solving and analytical skills, with the ability to identify and resolve complex issues.
- · Proficient in using computers and various software applications, including customer service platforms.
- · Ability to work independently and as part of a team, prioritizing tasks effectively and meeting deadlines.
- · Detail-oriented and quality-focused, with a commitment to accuracy and continuous improvement.

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