

<https://jobroll.govhelp.in/job/amazon-jobs-part-time-customer-officer-amazon-work-from-home/>

Amazon Jobs Part Time/ Customer Officer – Amazon Work From Home

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
January 27, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 29

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Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

As a Customer Officer, you'll be the voice of Amazon, directly interacting with our customers to resolve their inquiries and ensure they have a seamless experience. You'll be a champion of customer satisfaction, building trust and loyalty through your dedication and expertise.

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Amazon Careers

Responsibilities:

- Respond to customer inquiries in a timely and professional manner across multiple channels.
- Investigate and resolve customer issues related to orders, returns, product information, and technical difficulties.
- Proactively identify and escalate complex issues to the appropriate teams.
- Maintain accurate records of customer interactions and track resolutions.
- Adhere to Amazon's policies and procedures while providing exceptional customer service.
- Continuously learn and update your knowledge of Amazon products and services.

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Amazon Jobs Near Me

Skills & Qualifications:

- Excellent communication and interpersonal skills with the ability to build rapport with customers.
- Strong problem-solving and analytical skills with a focus on finding solutions.
- Proactive and detail-oriented with the ability to work independently and prioritize tasks effectively.
- Excellent written and verbal communication skills with a passion for clarity and accuracy.
- Proficiency in Microsoft Office Suite and ability to learn new technologies quickly.
- Customer service experience preferred, but not required.

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