Amazon Jobs Part Time/ Customer Experience Agent – Amazon Work From Home

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 29

Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

As a Customer Experience Agent, you'll be the face of Amazon, the voice of our customers, and a key player in our mission to be Earth's most customer-centric company. You'll have the opportunity to interact with customers from all walks of life, understand their needs, and go above and beyond to resolve their concerns and leave them feeling delighted.

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Amazon Careers

Responsibilities:

- Be the first point of contact for customers across multiple channels, including phone, email, and chat.
- Actively listen to customer inquiries, troubleshoot issues, and provide prompt and accurate solutions.
- Develop strong relationships with customers, building trust and exceeding expectations.
- · Proactively identify and escalate complex issues to ensure timely resolution.
- Contribute to continuous improvement by providing feedback on processes and suggesting innovative solutions.

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Hiring organization

Amazon

Date posted

January 25, 2024

Valid through

31.08.2024

APPLY NOW



Amazon Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and connect with customers on a personal level.
- Active listening and problem-solving skills, with the ability to analyze situations and identify the best course of action.
- Strong analytical and critical thinking skills to navigate complex customer inquiries and identify underlying issues.
- Proficiency in written and verbal communication, ensuring clarity and accuracy in all interactions.
- Ability to work independently and as part of a team, maintaining a positive and collaborative attitude.

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