

<https://jobroll.govhelp.in/job/amazon-jobs-part-time-customer-care-associate-amazon-job-application/>

Amazon Jobs Part Time/ Customer Care Associate – Amazon Job Application

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
March 8, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 29

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Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Amazon Jobs Part Time

Amazon is searching for enthusiastic Customer Service Associates to join our growing team! As the customer's first point of contact, you'll play a vital role in ensuring a positive and memorable experience for every interaction. You'll be responsible for addressing a wide range of inquiries, resolving issues promptly, and providing exceptional customer support across multiple channels.

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Amazon Careers

Responsibilities:

- Respond to customer inquiries via phone, email, chat, and social media in a timely and professional manner.
- Research and troubleshoot customer issues related to orders, accounts, products, and services.
- Work collaboratively with internal teams to find solutions and ensure customer satisfaction.
- Maintain a positive and professional demeanor while building rapport with customers.
- Continuously learn and stay updated on Amazon policies, products, and services.

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Amazon Jobs Near Me

Skills:

- Excellent written and verbal communication skills.
- Active listening skills to understand customer needs and concerns.
- Ability to research, analyze information, and identify solutions.
- Strong problem-solving skills with a focus on customer satisfaction.
- Proficient in computer skills and navigating various software applications.
- A positive attitude, a willingness to learn, and a drive to excel.

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