Amazon Jobs Part Time/ Concierge - Amazon Work From Home

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 29

Qualifications

12th Passed & Graduate

Employment Type

Full-time, Work From Home

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Description

Amazon Jobs Part Time

As a Concierge, you'll be the go-to expert for our valued Amazon customers, anticipating their needs and going above and beyond to ensure their satisfaction. You'll be a customer champion, working closely with various teams to resolve issues, offer personalized recommendations, and create a seamless and enjoyable shopping experience.

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Amazon Careers

Responsibilities:

- Provide superior customer service through phone, email, and chat interactions, addressing inquiries, concerns, and requests with empathy, professionalism, and accuracy.
- Proactively identify and anticipate customer needs, tailoring solutions and exceeding expectations to leave a lasting positive impression.
- Utilize your in-depth knowledge of Amazon products, services, and policies to provide accurate and helpful information and recommendations.
- Collaborate effectively with internal teams to resolve complex issues and ensure seamless customer experiences across all touchpoints.
- Stay up-to-date on the latest Amazon offerings and promotions to provide informed and valuable recommendations to customers.

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Hiring organization

Amazon

Date posted

February 10, 2024

Valid through

31.08.2024

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Skills:

- Exceptional communication and interpersonal skills: You can connect with customers on a personal level, building rapport and trust.
- Active listening and problem-solving skills: You excel at understanding customer needs, identifying root causes of issues, and finding effective solutions.
- Strong analytical and research skills: You can gather and interpret information to provide accurate and relevant answers.
- Adaptability and resilience: You can handle pressure, prioritize tasks, and maintain composure in fast-paced environments.
- Proficiency in Microsoft Office Suite and familiarity with CRM software is a plus.

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