

Amazon Jobs Part Time/ Client Service Specialist – Amazon Job Change

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
February 29, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 29

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Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Amazon Jobs Part Time

In this role, you'll be the first line of contact for our valued clients, providing exceptional service and ensuring their satisfaction. You'll play a crucial role in building trust and loyalty by addressing their inquiries, resolving their concerns, and exceeding their expectations.

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Amazon Careers

Responsibilities:

- Respond to client inquiries promptly and professionally through phone, email, and chat.
- Efficiently research and resolve client issues, ensuring accurate and timely solutions.
- Proactively identify client needs and provide helpful guidance and recommendations.
- Maintain accurate records and document all client interactions for future reference.
- Adhere to company policies and procedures while upholding the highest standards of customer service.

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Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with clients.
- Strong problem-solving and analytical skills, with the ability to identify and resolve client issues efficiently.
- Active listening skills and the ability to understand and respond to client needs effectively.
- Proficiency in using computers and common office software applications.
- Ability to work independently and as part of a team in a fast-paced environment.

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