

Amazon Fast Job – Amazon Careers – Fresher Jobs For Customer Care Executive Post

Hiring organization
Amazon

Job Location

India
Remote work from: IN

Date posted
March 17, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 29

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Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Amazon Recruitment 2024

As a Customer Care Executive at Amazon, you'll be the friendly and knowledgeable voice behind the scenes, providing exceptional support to our customers across various channels. You'll play a key role in building trust and loyalty by promptly addressing their questions, concerns, and orders. This is a remote position, offering you the flexibility to work from the comfort of your home while contributing to a dynamic and global team.

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Amazon Careers

Responsibilities:

- Actively listen to customer concerns and identify the root cause of their issues.
- Clearly communicate solutions and walk customers through step-by-step troubleshooting.
- Research and access relevant information to answer customer questions accurately.
- Document interactions clearly and concisely for future reference.
- Maintain a positive and professional demeanor throughout all interactions with customers.
- Identify opportunities to exceed customer expectations and build lasting relationships.
- Participate in ongoing training programs to stay up-to-date on Amazon's products and services.

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Amazon Jobs Near Me

Skills:

- Excellent written and verbal communication skills in English.
- Strong problem-solving and analytical skills.
- Ability to prioritize tasks and work effectively in a fast-paced environment.
- A positive and professional attitude with a commitment to customer satisfaction.
- Proficiency in using computers and navigating various software applications.
- Ability to work independently while also being a team player.

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