

## Amazon Fast Job – Amazon Careers – Fresher Jobs For Customer Care Associate Post

**Hiring organization**  
Amazon

### Job Location

India  
Remote work from: IND

**Date posted**  
March 16, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 15 - USD 29

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### Qualifications

12th Passed & Graduate

### Employment Type

Full-time

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### Description

## Amazon Recruitment 2024

As a Customer Care Associate at Amazon, you'll be the friendly and helpful voice behind the scenes, ensuring our customers have a smooth and positive experience. You'll wear many hats, providing comprehensive support across various channels, including phone, email, chat, mobile chat, and even Alexa interactions.

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## Amazon Careers

### Responsibilities:

- Provide exceptional customer service through various channels (phone, email, chat, mobile chat, Alexa).
- Troubleshoot customer issues related to orders, accounts, products, payments, and website navigation.
- Research and access information to answer customer inquiries accurately and efficiently.
- Resolve customer concerns promptly and professionally, following company policies and procedures.
- Build rapport with customers and foster a positive brand image.
- Identify and escalate complex issues or recurring problems for further resolution.
- Continuously learn and develop customer service skills through training programs and self-directed learning.
- Maintain a high level of accuracy and efficiency in all interactions.
- Work collaboratively with colleagues to ensure smooth customer service delivery.

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### **Amazon Jobs Near Me**

**Skills:**

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to prioritize tasks and work effectively in a fast-paced environment.
- A genuine passion for providing exceptional customer service.
- Proficiency in using computers and navigating various software applications.
- Ability to work independently and as part of a team.
- Strong time management skills.
- A positive and enthusiastic attitude.

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**Important Links**

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