



<https://jobroll.govhelp.in/job/adidas-recruitment-2023-all-india-jobs-customer-care-agent-post/>

Adidas Recruitment 2023 - All India Jobs - Customer Care Agent Post

Hiring organization
Adidas

Job Location

India
Remote work from: India

Date posted
August 26, 2023

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Valid through
31.12.2023

Base Salary

USD 25,000 - USD 26,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Adidas Recruitment 2023

The Customer Care Agent is responsible for providing excellent customer service to adidas customers via phone, email, and chat. This includes answering questions, resolving issues, and providing product and brand information. The ideal candidate will have a passion for customer service, strong communication skills, and the ability to work independently and as part of a team.

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Adidas Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Provide product and brand information to customers
- Upsell and cross-sell products to customers
- Work with other departments to resolve customer issues
- Stay up-to-date on adidas products and promotions
- Follow all company policies and procedures

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Adidas Careers

Skills:

- Strong understanding of marketing principles and best practices
- Excellent written and verbal communication skills
- Ability to work independently and as part of a team
- Proficiency in social media platforms and marketing software
- Experience with data analysis and reporting

Qualifications:

- High school diploma or equivalent
- 1+ year of customer service experience
- Strong communication skills (verbal and written)
- Ability to work independently and as part of a team
- Ability to work under pressure
- Proficiency in Microsoft Office Suite
- Bilingual (English/Spanish) is a plus

Important Links Find the Link in [Apply Now](#) Button

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